

September 27, 2010

Evan Einhorn
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11 TamarackDrive
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Dear Evan,

What incredible training we were able to offer our staff from around the country; thank you for the part you had in it. Not only was it a time of education, but a time for us to gather with old friends, and make new ones. Our successful time together includes your exceptional session on TRACs.

It is hard to believe that one day went so quickly, obviously we could have spent a few days learning the details of TRAC and errors. We received a lot of positive feedback and look forward to our next training together.

Thank you for the jars of real Vermont maple syrup. What a treat for all the Facility Managers. It was a very sweet and thoughtful gift.

Thank you for your part in helping us to create another successful staff meeting. We would highly recommend your topics to other organizations and departments and be able to highlight the tools we were able to walk away from. Thank you for the insight you brought to our team.

With sincere thanks,

Community Housing Team

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